PragatiVeer Terms & Conditions

Gyannetra Pvt Ltd

27 July 2026

Terms & Conditions — PragatiVeer

Last Updated: 27 July 2026
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Applicable To: PragatiVeer website (pragativeer.com) and associated services.

1. Introduction

PragatiVeer ("we", "our", "us") is an exam preparation platform operated by **Gyannetra Pvt Ltd** (CIN: U72900PN2015PTC156021), registered office at OFF NO 201, 2ND FLOOR, SAI EMPIRE, S NO 183/1/2, Baner Gaon, Haveli, Pune - 411045, Maharashtra, India.

By accessing or using PragatiVeer, you agree to these Terms. If you do not agree, do not use the Platform.

2. Eligibility

- You must be at least **13 years of age**.
- If you are between **13 and 18 years**, by using the Platform you represent and warrant that you have obtained the necessary consent from your parent or lawful guardian. PragatiVeer is not liable for verifying such consent.
- Parents or guardians are encouraged to supervise their child's use of the Platform.

3. Account

- You are responsible for your account credentials and all activity under your account.
- Notify us immediately at **contact@pragativeer.com** of any unauthorised use.
- We may suspend or terminate your account if you violate these Terms or engage in harmful, fraudulent, or illegal activity.

4. Subscriptions & Payments

4.1 Plans

Plan	Price (incl. GST)	Duration
Pro	₹3,499	Per annum
AI Coach	₹11,999	Per annum

4.2 Payment

- All payments are processed through our **payment gateway partner**. We do not store your full card or UPI details.
- Fees are non-refundable except as stated in our Refund Policy (Section 5).
- Prices may change with 30 days' notice.

4.3 Auto-Renewal

Subscriptions auto-renew at the end of each billing period unless cancelled at least **24 hours** before renewal. You may cancel auto-renewal from your account settings or by emailing **contact@pragativeer.com**.

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5. Refund Policy

You may request a full refund within **7 days** of purchase if you have not accessed more than 5 DPS sheets. No refunds after 7 days. To request a refund, email **contact@pragativeer.com** with subject "Refund Request".

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6. User Conduct

You agree to: - Use the Platform only for lawful purposes - Not harass, abuse, or harm other users - Not use bots, scrapers, or automated tools to access the Platform - Not attempt to hack, reverse-engineer, or disrupt the Platform

Violation may result in account suspension or termination.

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7. Intellectual Property

All Content on PragatiVeer — questions, DPS, materials, logos, software — is owned by Gyannetra Pvt Ltd. You may not reproduce, distribute, or modify it without our written consent.

You retain ownership of your responses and data. By submitting content, you grant us a license to store, process, and use anonymised data for service improvement.

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8. Privacy

Our data practices are governed by our **Privacy Policy** and the **Digital Personal Data Protection Act, 2023**. We do not sell your data.

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9. No Guarantee of Results

PragatiVeer is a practice tool. We do **not** guarantee any specific exam score, rank, or admission.

10. Limitation of Liability

The Platform is provided “as is”. Our total liability shall not exceed the fees paid by you in the 12 months preceding a claim. We are not liable for indirect or consequential damages.

11. Termination

You may delete your account anytime via settings or by emailing **contact@pragativeer.com**. We may terminate your account for breach of these Terms. Fees paid are non-refundable upon termination.

12. Changes to Terms

We may update these Terms with **7 days’ notice** via email. Continued use after changes take effect constitutes acceptance.

13. Grievance Officer

Detail	Information
Name	Himani Kachhawaha
Email	grievance@pragativeer.com
Phone	+91 9079337961
Address	OFF NO 201, 2ND FLOOR, SAI EMPIRE, S NO 183/1/2, Baner Gaon, Haveli, Pune - 411045
Response Time	Acknowledged within 24 hours; resolved within 30 days

14. Governing Law

These Terms are governed by the laws of India. Disputes shall be resolved through binding arbitration in Pune, Maharashtra. The courts in Pune have exclusive jurisdiction.

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