PragatiVeer Refund Policy

Gyannetra Pvt Ltd

27 July 2026

Refund Policy — PragatiVeer

Last Updated: 27 July 2026
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Applicable To: PragatiVeer website (pragativeer.com) and associated services.

1. Overview

This Refund Policy governs all paid subscriptions on PragatiVeer, operated by **Gyannetra Pvt Ltd** (CIN: U72900PN2015PTC156021).

By purchasing a subscription, you agree to the terms of this policy.

2. Subscription Plans

Plan	Price (incl. GST)	Duration
Pro	₹3,499	Per annum
AI Coach	₹11,999	Per annum

3. Refund Eligibility

You may request a full refund within **7 days** of purchase provided that you have **not accessed more than 5 DPS sheets** during that period.

Refunds will **not** be issued if: - More than 7 days have passed since purchase - You have accessed more than 5 DPS sheets - The request is made after the subscription has been active beyond the refund window

4. How to Request a Refund

To request a refund, email **contact@pragativeer.com** with:

- **Subject:** “Refund Request”

- **Your registered email address or phone number**
- **Order/transaction ID** (if available)

We will process your request within **7-10 business days** and the refund will be credited to the original payment method.

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5. Non-Refundable Items

The following are non-refundable: - Subscription fees beyond the 7-day refund window - Discounted or promotional purchases (unless otherwise stated) - Any add-on services purchased separately

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6. Cancellation

You may cancel your subscription at any time. However, cancellation does not entitle you to a refund unless it falls within the refund window described in Section 3. Upon cancellation, your access will continue until the end of the current billing period.

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7. Contact

For any questions regarding this Refund Policy, contact us at **contact@pragativeer.com** or reach out to our Grievance Officer:

Detail	Information
Grievance Officer	Himani Kachhawaha
Email	grievance@pragativeer.com
Phone	+91 9079337961

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